

DATES

September 9-10, 2021

HOST

Richard Vona
Executive Director
Bucks County Police
Training Center



LOCATION

Bucks County Police
Training Center
1760 S. Easton Rd.
Doylestown, PA. 18901
Phone 215-340-8410

COST

\$395 per class
Includes tuition and all
materials!

REGISTRATION

Please email the CPLE at info@cpleinternational.org with your interest to attend any or all of the courses. We will not confirm registration or invoice participants until we confirm with you as the class nears.



www.cpleinternational.org

The Center for Police Leadership & Ethics International

Offering a Vibrant New Approach to
Leadership Development Education

Leading Conflict



- Strengthen flexibility, adaptability, and ways of effectively interacting with others
 - Learn to predict others' emotions, behaviors, and motives
 - Increase self-awareness, other-awareness, and tolerance
 - Lessen bad conflict while expanding healthy conflict
 - Improve relationships within and beyond your organizations
 - Expand effectiveness across every aspect of your leadership

Please join us for a fun, valuable, and life-changing experience helping to inspire a culture of agility and resiliency, strengthened collaboration, and powerful engagement at every level of your organization and community.

For more information, contact Dr. Jeff Green with the CPLE at jeff.green@cpleinternational.org or Director Rich Vona with the Bucks County Police Training Center at rivona@buckscounty.org. Participants should be pre-registered by July 26, 2021.

Leading Conflict

Conflict is a natural part of the human condition. When a dispute arises, sometimes the best path to resolution is negotiation. Negotiation can lead to greater understanding of issues and perspectives as well as improved communications and relationships. Sometimes the appropriate resolution is simply listening to the other side of the argument. Almost always, open and respectful communication is part of the best path forward. Yet, the most successful path to conflict resolution is understanding.

A significant part of this course focuses on the DISC Behavioral Model. Understanding how each of us sees the world and thus how each of us responds accordingly is the most powerful tool available to each of us in learning to lessen unwanted tensions, mitigate negative conflict, and create a culture of understanding and tolerance. A central premise of the course is that the vast majority of unhealthy conflict in our lives and organizations is a result of personalities in conflict. The well-established five styles of conflict resolution (avoiding, competing, accommodating, collaborating, and compromising) are all largely informed by our personalities and the lens through which we perceive and respond to the world. Self-awareness leading to other-awareness offers the critical first step in addressing the majority of negative conflict in our lives.

Too many conflict resolution courses focus solely on reducing conflict. The problem with this approach is that not all conflict is bad. Indeed, the best leaders, the best organizations, stir constructive, substantive conflict - the kind of conflict that encourages disagreement but doesn't impinge upon people's basic respect for one another. Constructive conflict, properly handled, can lead to innovation, creative ways of thinking, and most importantly, the mitigation of group think.

Effectively addressing conflict is a necessity in our organizations and our communities. Join us for a fun and rewarding two-day experience learning to expand our effectiveness across every aspect of our leadership.

